**Client Name:** …………………………………………………. **Country:** ……………………………………………..

**Project Name:** ………………………………………………. **Date:** …………………………………………………..

**Customer Satisfaction Survey Form**

**1) I am very satisfied with the way GTPL performed on this project.**

a. Strongly Disagree

b. Neither Agree nor Disagree

c. Strongly Agree

**2) GTPL Project manager is knowledgeable and professional.**

a. Strongly Disagree

b. Neither Agree nor Disagree

c. Strongly Agree

**3) GTPL responds to my inquiries in a timely manner.**

a. Strongly Disagree

b. Neither Agree nor Disagree

c. Strongly Agree

**4) Considering the overall value of the project you paid for, was it…**

a. An exceptional value, worth more than you paid for it

b. A good value, worth about what you paid for it

c. A poor value, worth less than you paid for it

**5) Overall, how satisfied were you with your delivered Project by GTPL?**

a. Somewhat Satisfied

b. Satisfied

c. Very Satisfied

d. Not at all satisfied

**6) How would you feel about recommending us to Colleague or Friend?**

a. I go out of my way to recommend GTPL

b. GTPL needs some improvement in their services

c. I wouldn’t feel comfortable recommending GTPL

**7) Which type of billing you prefer?**

a. Daily Billing

b. Weekly Billing

c. Monthly Billing

**8) Can you tell us about your experience with the GTPL?**

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**9) Please tell us what GTPL should do to improve the quality of the Project delivered with you?**

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**Thank you so much for filling out our customer satisfaction questionnaire. We take your feedback seriously and will be using it to improve our services.**